

What do patients worry about?

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Patient concerns

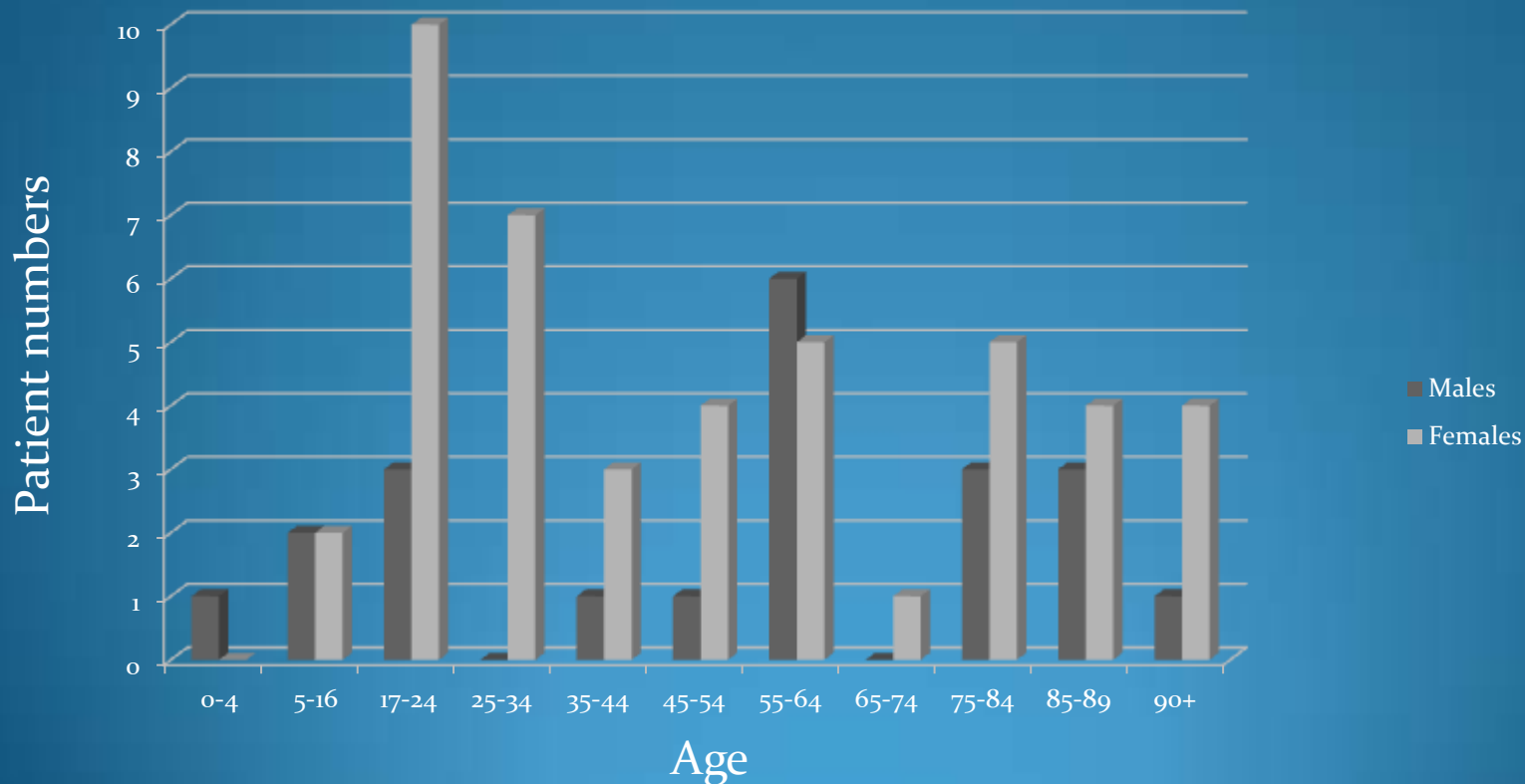
- Seeking a diagnosis - being believed, not knowing
- Communication - involve the patient
- Administration - quick and accurate
waiting lists
- Treatment - risks, side effects, trying to comply
- Being a parent - lack of services, education,
support v mollycoddle
- Work - letting colleagues down, adjustments.

Patients experiencing 'syncope /blackout'

Those with clear diagnosis excluded (eg epilepsy, RAS)

Sept 2008 to Sept 2011

Practice population 11465



Patient Survey

1st BLACKOUT

Thought I would die, bewildered, helpless, terrified

DURING INVESTIGATION

Sinister cause, constantly worried, job loss, losing independence

WORK

Loss of driving licence, unable to perform well at work, fatigue, unable to work (babies/animals/patients/passengers!)
unable to attend education (school, college, university)

ONGOING CONCERNS

Treatment (side effects, long-term), lost my independence, depressed, isolated, injuries, people don't understand.